SUBJECT: CNP-M-A-052517-01 CNP Competitive Retailer Information Portal (CRIP) Maintenance

NOTICE DATE: May 25, 2017

NOTICE TYPE: Initial

DAY(S) AFFECTED: Thursday, June 1, 2017 6:00 AM – 7:00 AM CST.

SHORT DESCRIPTION: CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP)

maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy is performing Competitive Retailer Information Portal (CRIP) maintenance. CRIP, including CRIP/LOA functionality, will be unavailable between 6:00 AM and 7:00 AM on Thursday, June 1, 2017 due to system maintenance.

During this time period users may receive time out errors.

ADDITIONAL INFORMATION: A reminder notice will be sent to the Market prior to this maintenance activity.

CONTACT: If you have any questions regarding this notification, please email cr.support@centerpointenergy.com

Competitive Retailer Relations CenterPoint Energy Houston Electric, LLC